

Privacy Policy of www.justroomsvillamar.com

Last updated: June 12, 2025

Welcome to the privacy policy of www.justroomsvillamar.com. This policy will help you understand what data we collect, why we collect it, and what your rights are.

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Data Controller

Rooms Apartment di Melis Federica - Via Roma 79, Villamar (SU), 09020

Controller's email address: justroomswebvillamar@gmail.com

Types of Data Collected

Among the Personal Data collected by this Application, either independently or through third parties, there are:

- Usage data
- First name
- Last name
- Phone number
- Data communicated during use of the service
- Answers to questions
- User content
- Message or email content
- Profile picture
- Message date
- Time message was sent
- Message sender

Full details on each type of Personal Data collected are provided in the dedicated sections of this privacy policy or by specific explanatory texts displayed prior to the data collection itself.

Personal Data may be freely provided by the User or, in the case of Usage Data, collected automatically when using this Application. Unless specified otherwise, all Data requested by this Application is mandatory. If the User refuses to communicate them, it may be impossible for this Application to provide the Service.

Methods and Place of Processing

The Controller takes appropriate security measures to prevent unauthorized access, disclosure, modification, or unauthorized destruction of the Data. Processing is carried out using computers and/or IT enabled tools, with organizational methods and logics strictly related to the purposes indicated.

In addition to the Controller, in some cases, access to the Data may be available to certain types of persons in charge, involved with the operation of this Application (administrative, sales, marketing, legal, system administration) or external parties (such as third-party technical service providers, hosting providers, IT companies, communications agencies) appointed, if necessary, as Data Processors.

Place

The Data is processed at the Controller's operating offices and in any other places where the parties involved in the processing are located. For further information, please contact the Controller.

Retention Period

Unless specified otherwise in this document, Personal Data shall be processed and stored for as long as required by the purpose they have been collected for and may be retained for longer due to applicable legal obligations or based on the Users' consent.

Purposes of Processing

The Data concerning the User is collected to allow the Controller to provide its Service, comply with legal obligations, respond to enforcement requests, protect its rights and interests (or those of its Users or third parties), detect any malicious or fraudulent activity, as well as the following purposes:

- Displaying content from external platforms
- Contacting the User
- Interaction with live chat platforms

Details on Personal Data Processing

Contacting the User

Contact form — Personal Data processed: last name and others.

Interaction with Live Chat Platforms

This type of service allows interaction with live chat platforms managed by third parties, directly from the pages of this Application, in order to contact and be contacted by this Application's support service.

WhatsApp Business Chat widget — Company: Meta Platforms, Inc. — Place of processing: United States — Personal Data processed: last name and others.

Displaying Content from External Platforms

This type of service allows you to view content hosted on external platforms directly from the pages of this Application.

Widget Google Maps — Company: Google LLC — Place of processing: United States — Personal Data processed: Usage data.

Cookie Policy

This Application uses Tracking Tools. To learn more, Users may consult the Cookie Policy.

Further Information for Users in the European Union

Legal Basis of Processing

The Controller processes Personal Data relating to the User if one of the following applies:

- the User has given consent for one or more specific purposes;
- processing is necessary for the performance of a contract with the User;
- processing is necessary for compliance with a legal obligation;
- processing is necessary for the performance of a task carried out in the public interest;
- processing is necessary for the purposes of the legitimate interests pursued by the Controller or by a third party.

Additional Information on Retention Period

Personal Data collected for purposes related to the performance of a contract between the Controller and the User shall be retained until such contract has been fully performed. Personal Data collected for the purposes of the Controller's legitimate interests shall be retained as long as needed to fulfill such purposes.

When processing is based on the User's consent, the Controller may retain Personal Data longer until such consent is revoked. At the end of the retention period, Personal Data shall be deleted.

User Rights under GDPR

Users may exercise certain rights with reference to their Data processed by the Controller. In particular, Users have the right to:

- withdraw their consent at any time;
- object to processing of their Data;
- access their Data;
- verify and seek rectification;
- restrict the processing of their Data;
- have their Personal Data deleted or otherwise removed;
- receive their Data and have it transferred to another controller;

- lodge a complaint.

How to Exercise These Rights

Any requests to exercise User rights can be directed to the Controller through the contact details provided in this document. The request is free of charge and will be answered by the Controller as early as possible and always within one month.

Additional Information on Processing

Legal Action

The User's Personal Data may be used for legal purposes by the Controller in Court or in the stages leading to possible legal action arising from improper use of this Application or the related Services.

System Logs and Maintenance

For operation and maintenance purposes, this Application and any third-party services may collect files that record interaction with this Application (System logs) and use other Personal Data (such as the IP Address) for this purpose.

Changes to this Privacy Policy

The Controller reserves the right to make changes to this privacy policy at any time by notifying its Users on this page and possibly within this Application and/or as far as technically and legally feasible, sending a notice to Users via any contact information available to the Controller.

Definitions and Legal References

Personal Data (or Data): Any information that directly, indirectly, or in connection with other information allows for the identification of a natural person.

Usage Data: Information collected automatically through this Application, including IP addresses, URI addresses, time of request, method used to submit the request, size of the file received, status code, country of origin, browser and OS features, time details per visit, and details about the path followed within the Application.

User: The individual using this Application who, unless otherwise specified, coincides with the Data Subject.

Data Subject: The natural person to whom the Personal Data refers.

Data Processor: The natural or legal person, public authority, agency or other body which processes Personal Data on behalf of the Controller.

Data Controller: The natural or legal person, public authority, agency or other body which determines the purposes and means of the processing of Personal Data.

This Application: The hardware or software tool by which the Personal Data of the User is collected and processed.

European Union (or EU): Unless otherwise specified, all references to the European Union include all current member states of the EU and the European Economic Area.

Contact Us

www.justroomsvillamar.com

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Email: justroomswebvillamar@gmail.com

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